



Data Privacy Notice

Reviews

We are committed to reviewing our policies and good practice regularly

This policy was last reviewed
on (date):

21/8/2025

Signed:

Name:

Sue Halford

The Arc Community Hub

1. Your personal data – what is it?

Personal data relates to a living individual who can be identified from that data. Identification can be by the information alone or in conjunction with any other information in the data controller's possession or likely to come into such possession. The processing of personal data is governed by the General Data Protection Regulation (the "GDPR").

2. Who are we?

The Arc Community Hub charity is the data controller (contact details below). This means it decides how your personal data is processed and for what purposes.

3. How do we process your personal data?

The Arc Community Hub charity complies with its obligations under the "GDPR" by keeping personal data up to date; by storing and destroying it securely; by not collecting or retaining excessive amounts of data; by protecting personal data from loss, misuse, unauthorised access and disclosure and by ensuring that appropriate technical measures are in place to protect personal data.

We use your personal data for the following purposes: -

- To enable us to provide a voluntary service for the benefit of the public in a particular geographical area as specified in our constitution;
- To administer hiring of facilities within the Arc Community Hub, either for party, one off or regular bookings;
- To fundraise and promote the interests of the charity;
- To manage our employees, supports and volunteers;
- To maintain our own accounts and records (including the processing of gift aid applications);
- To inform our supporters, and volunteers of news, events and activities running from The Arc Community Hub.

4. What is the legal basis for processing your personal data?

- Explicit consent of the data subject so that we can keep our staff, supporters and volunteers informed by email, text or other electronic method about news, process gift aid donations and events running at The Arc Community Hub.
- Processing is necessary for carrying out obligations under employment, social security or social protection law, or a collective agreement;
- Processing is carried out by a not-for-profit body with a political, philosophical, religious or trade union aim provided: -
 - o the processing relates only to current or former staff, supporters and volunteers (or those who have regular contact with it in connection with those purposes); and
 - o there is no disclosure to a third party without consent.

5. Sharing your personal data

Your personal data will be treated as strictly confidential and will only be used for purposes connected with the Arc Community Hub charity. We will only share your data with third parties outside of the charity with your consent.

6. How long do we keep your personal data?

We keep data in accordance with the guidance set out in the Arc Community Hub Data Retention Schedule, which is available from the Arc Community Hub website.

7. Your rights and your personal data

Unless subject to an exemption under the GDPR, you have the following rights with respect to your personal data: -

- The right to request a copy of your personal data which the Arc Community Hub charity holds about you (known as the Subject Access Request);
- The right to request that the Arc Community Hub charity corrects any personal data if it is found to be inaccurate or out of date;
- The right to request your personal data is erased where it is no longer necessary for the Arc Community Hub charity to retain such data;
- The right to withdraw your consent to the processing at any time
- The right to request that the data controller provide the data subject with their personal data and where possible, to transmit that data directly to another data controller, (known as the right to data portability), where applicable. Note *this only applies where the processing is based on consent or is necessary for the performance of a contract with the data subject and in either case the data controller processes the data by automated means.*
- The right, where there is a dispute in relation to the accuracy or processing of your personal data, to request a restriction is placed on further processing;
- The right to object to the processing of personal data, where applicable. Note *this only applies where processing is based on legitimate interests, or the performance of a task in the public interest/exercise of official authority; direct marketing and processing for the purposes of scientific/historical research and statistics*
- The right to lodge a complaint with the Information Commissioners Office (ICO).

8. Further processing

If we wish to use your personal data for a new purpose, not covered by this Data Protection Notice, then we will provide you with a new notice explaining this new use prior to commencing the processing and setting out the relevant purposes and processing conditions. Where and whenever necessary, we will seek your prior consent to the new processing.

9. Contact Details

To exercise all relevant rights, queries or complaints please in the first instance contact the Data Protection Officer (DPO), Sue Halford, at the Grange Park Centre by emailing sue@arc-hub.org.uk

You can contact the Information Commissioners Office on 0303 123 1113 or via email <https://ico.org.uk/global/contact-us/email/> or at the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF.